



5 “Take Away” Techniques to enhance your communication and relationships

Diane Moisley-Mason
DMM Training and Development

15 October 2015 - Registration at 4:15 p.m. with talk at 4:30pm – 6:30pm
At Restaurant Bar & Grill, Parliament Street, Harrogate
Cost – **£15.00 members / £30.00 non-members**

2 HOUR CPD - non accredited

Seminar Summary:

Making new or enhancing existing relationships is vital to growing any business. However it is not automatic or up to someone else to take the lead. Success comes from having a great attitude, being genuinely interested, really listening and being memorable, for all the right reasons!

In this interactive and fun session, Diane will share the essential ingredients for creating those first positive and last memorable impressions. Everyone will leave with a heightened awareness on how to take existing relationships from good to great and convert new contacts into business relationships.

Speaker’s Biography:

A natural curiosity and a genuine belief that there is “no such thing as a boring person, just a disinterested listener” has played a major part in Diane’s life.

Venturing to London at the age of 17 after accepting a position on the front desk at the 5* May Fair hotel, was the start of a career which has depended entirely on how well she has connected and engaged with people. Her career has taken her around the world. She has lived and worked in France, Switzerland and the Far East, being involved in international commerce and politics at the highest level. With an understanding of the importance of creating that vital first impression and being able to ‘strike up a conversation’ with anyone at any time has been key to Diane’s success.

Now running her own Training and Development company, Diane uses her own experiences and knowledge to encourage and help others to become more confident communicators and successful relationship builders. Her clients include; EnviroVent Ltd, CNG Ltd, Raworths LLP, Potter Logistics Ltd, Howarth Timber Group, Quality Solicitors Burn & Co and JMGlendinning Insurance Group.

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I/We should like to reserve places at the above seminar and enclose a cheque for £.....
made payable to **Harrogate & District Law Society**.

Please complete all sections:

Name(s)

Firm/Organisation

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E-mail address

Print and return this form to:-

Kate Maybury, Education & Training Officer, Harrogate & District Law Society, c/o Raworths LLP Solicitors, Eton House, 89 Station Parade, Harrogate, North Yorkshire, HG1 1HF (DX: 11960 Harrogate) no later than one week prior to the event.

If you have any queries about the course, please contact Kate Maybury or Ervin Shakaj at Raworths LLP on 01423 566666 or by email kate.maybury@raworths.co.uk or erwin.shakaj@raworths.co.uk .

Please direct any membership enquiries to Katherine Swinn at Hutchinson and Buchanan on 01765 602156